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Myth-busting in email marketing

Clearing up
misconceptions
Part II



In the past, email filtering was accomplished by identifying specific keywords (spammy words) in both the subject and body of emails.



In those early days of content filtering, emails may have been classified as spam if they contained words like "free", "discount" and many other words.



Various tools within email platforms and external web tools would take into account spammy words when determining the spam score of an email.



However, using spammy words is no longer a relevant factor in spam filtering when sending emails to Gmail (and several other major mailbox providers).



Gmail may use "spammy words" along with other factors to determine whether an email is promotional and should be sent to the promotional tab.



In some situations, such as B2B emails, the use of "spammy words" is still relevant as keyword-based spam filtering is still employed.



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